

# Rockville Nursing Home

Steppe Memorial Building

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[www.rockvillenursinghome.org](http://www.rockvillenursinghome.org)



## COVID-19 (Coronavirus) Update

March 12, 2020

Dear Resident/Family Member

We know some of you may be concerned about the spread of COVID-19 (coronavirus) being reported in the media and how it may impact us here at Rockville Nursing Home. We said that we will keep you updated as the situation warrants. At this time, we don't have any cases of COVID-19 in the facility and we want to take the appropriate precautions to maintain an exposure free environment. Further, the Centers for Disease Control and Prevention (CDC), as well as the governor of Maryland, have recommended a variety of steps that we have implemented to help reduce the potential for the virus to enter our building.

Ensuring residents are cared for in a safe and healthy environment is our greatest concern. Therefore, in accordance with the directive from CMS and the governor of Maryland, we have been advised to restrict all visitors from visiting the facility, except for critical or time sensitive reasons such as hospice-related visits and or other extenuating circumstances. If you feel that your visit meets one of these criteria, please reach out to us prior to your visit. Virtually all skilled nursing facilities are following the same protocols. We understand that connecting with family members is incredibly important, and there are a variety of other ways you might consider connecting with them. These may include telephone, email, text, or Facebook for example. We will ensure that these means of communication are available for our residents.

If you routinely pick up or drop off or pick up items for your loved one, such as laundry, you may continue to do so. However, such drop offs/pick-ups should be made with our receptionist who will ensure that they are delivered appropriately. Further, for timely business office needs, please reach out to the facility to arrange for a meeting.

We are also ensuring that our staff is well trained to assist in any coping strategies for our residents due to the restrictions.

We will continue to closely monitor the CMS and the governor's recommendations as they are updated and remain in close contact with the local and state health department. We will notify you of any additional information as necessary.

I want to reiterate that this is a precautionary measure, to ensure the safety of your loved one. Should you have any questions, please feel free to contact a member of our Health Care Team @301.279.9000.

Thank you for your understanding.

Yours Truly,

Vincent McCubbin  
Administrator for Rockville Nursing Home

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Director of Nursing for Rockville Nursing Home